

5TH ANNUAL UTILITY STORM/EMERGENCY RESTORATION LOGISTICS CONFERENCE:

Improve your Response via a Focus on Logistics

September 26-27, 2017
Radisson Hotel
Hauppauge, Long Island, NY



PARTICIPATING UTILITIES IN 2017

- ComEd**
- ConEd**
- Detroit Edison**
- Duke**
- Eversource**
- Florida Power & Light**
- PSEG**
- PSEG Long Island**
- Pedernales Electric**
- PECO**
- Toronto Hydro**

HOSTED BY



SPONSORS



VENDORS



EUCI is authorized by IACET to offer 0.8 CEUs for this conference



OVERVIEW

EUCl is proud to present the 5th Annual Utility Storm/Emergency Restoration Logistics conference where the topic areas continue to expand and are addressed in ever more depth. Logistics is complicated and there is always something to learn as each restoration presents something new.

This conference will provide the attendees with insight on how to construct, staff, and resource a logistics section to improve the tactical execution of your response functions. It will further provide methods for continuous improvement.

Specific do's and don'ts will be presented by utilities. Utilities will also address how to be resource ready. In addition, the content will drill down on optimizing crew care best practices from both the efficiency/speed of effort, and from a cost perspective. Also, as the workforce ages, new information on knowledge transfer will be addressed.

Three panels will provide the attendee with a global perspective of emergency restoration logistics. The panels will include some of the most experienced personnel in utility emergency management from food & lodging to mutual assistance including a panel that provides the contractor's perspective as well.

The conference will include a focused Vendor Showcase with the best in the business of emergency response represented on-site from linemen to equipment to communications and more.

LEARNING OUTCOMES

- Review how logistics can be improved upon for greater efficiencies
- Define how a utility handles the processing and deployment of crews to do the restoration
- Identify from a utility how they manage, contract and utilize lodging and provision food
- Define the different relationships a utility may utilize with its vendors/contractors and the dangers and advantages of those relationship structures
- Explore developing a Knowledge Transfer program inside your utility to retain best practices
- Gain insight into how to create an Emergency Logistics Plan and implement it
- Hear from utilities on how they successfully support mutual assistance and operate that assistance

WHO SHOULD ATTEND

- Utility Emergency Response analysts, managers and planners
- Utility Logistics managers
- Restoration planning contract managers
- Project and field managers tasked with restoration management and operations
- Utility vendor partners who provide restoration effort services and products
- Regulators and government officials involved coordinating utility restoration response



“Best Logistics Conference I have ever attended”

BPM Principal, Duke Energy

TESTIMONIALS FROM PAST ATTENDEES

“

“This conference is a great opportunity to network with others that face the same problems we all do. I would recommend the conference to any person that is involved with preparation and logistics for emergencies and emergency response”

Field Supervisor, Texas Utility Engineering

“

“Great conference! Lots of excellent ideas and topics. Any utility emergency preparedness leader would benefit from it!”

Project Manager, DTE Energy

“This conference is a great place to hear how others handle their event restorations and have teams in place”

Manager, ComEd

“Bringing industry leading companies and their subject matter experts together is no small task. EUCL did it in a way to maximize our time. Getting time away from the office is tough, but this conference was definitely worth the time and effort to attend.”

Sr. Enterprise Continuity Manager, KCP&L

“

“A terrific opportunity to hear case studies and learn from peers about best practices - networking!”

Operations Manager,
BCEM, Pacific Gas &
Electric

“

“Overall an excellent experience – one of the best I have ever attended. A great opportunity for women in this industry, most of whom operate & work daily in male dominated teams. Although this is the first of its kind, I am sure it will not be the last.”

VP Finance & CFO, Caribbean Utilities Co.

“As someone new to logistics coordination, this conference has been eye-opening and incredibly helpful”

Dispatch Supervisor, Prairie Power

“As a vendor, this conference helps us see where the utility industry is heading on storm planning and preparation and the possible opportunities for vendors to support these utilities in the future.”

Vice President, Premier Utility Service

AGENDA

TUESDAY, SEPTEMBER 26, 2017

- 7:00 – 8:00 am** **Registration and Continental Breakfast**
- 8:00 – 8:10 am** **EUCI Welcome and Safety Discussion**
- 8:10 – 8:30 am** **Welcome Address: PSEG Long Island**
David M. Daly, President and COO, PSEG Long Island
- 8:30 – 9:15 am** **Logistics - Better, Faster, Cheaper**
With the growing pressure of cost control and increased demand to reduce the event duration, logistics is in the crosshairs. The questions to be answered are how can logistics improve upon quicker activation of sites and daily adjustments to meet crew needs while maintaining safety standards, execute with greater efficiencies, and drive down the costs without compromising service levels? Embracing and implementing the evolving technology at our fingertips is the answer that will position logistics to be better, faster, and cheaper.
Ryan Dyer, Crew Support Execution Lead, Duke Energy Carolinas
- 9:15 – 10:00 am** **Host Utility Case Study, PSEG Long Island**
PSEG Long Island has a unique service territory as it can be accessed only from the west and northwest over the waterways surrounding the Island. As a result, how the outside crews are accepted, on-boarded and managed is an important part of its restoration operation. A specific plan is implemented utilizing a central processing location to accept and stage the crews, provide a safety orientation, and prepare them for deployment to the field. Among other key logistical items, fueling is a vital component and will be discussed as part of the case study.
Lou DeBrino, Emergency Preparedness Manager, PSEG Long Island
- 10:00 – 10:30 am** **Networking Break**
- 10:30 – 11:15 am** **Eversource All Hazards Food & Lodging Execution**
A discussion on how New England's largest utility prepares for, maintains, and meets food and lodging needs during any emergency event. Included is an overview of Eversource's specific approach to food and lodging. Presented will be their policies, procedures and a demonstration of the use of software incorporated into the restoration.
Daniel Majorowski, Senior Emergency Preparedness Specialist, Eversource Energy
- 11:15 am – 12:00 pm** **Panel Discussion: The Logistics of Food and Lodging**
Four utilities will present on their unique handling of the logistics of food and lodging including interacting with hotels, catering, restaurants and base camp companies.
Moderator: Alan Carey, Manager of Logistics, Eversource Energy
Robert Fournie, Director of Emergency Preparedness, ComEd
Koleen Dougherty, Senior Emergency Preparedness Administrator, PECO Energy
Russ Pogats, Manager, Emergency Preparedness & Response, DTE Energy (Detroit Edison)
Abby Dobson, Vice President, Emergency Disaster Services (EDS)
Tom Columbia, Director, Emergency Response, ConEd
- 12:00 – 1:00 pm** **Group Luncheon**
- 1:00 – 1:45 pm** **The Handshakes are Done, the Partnership Begins with Vendors**
A recently retired emergency response professional will discuss the dangers and advantages of various types of partnerships with vendors and contractors.
Gerry B. Singleton, Distribution Dispatch Manager, Pedernales Electric (Ret)

AGENDA

TUESDAY, SEPTEMBER 26, 2017 (CONTINUED)

1:45 – 2:30 pm

Panel Discussion: Line Contractors Tell All

This panel features a moderator retired from a utility comprised of seven operating companies who will be asking specific questions of line contractors on how to best conduct crew processing, crew care, food and lodging plus communications from purchase order to stand down.

Moderator: Jim Nowak, Director of Utility, Arcos

Robert Frenna, Senior Vice President, Elecnor Hawkeye

Frank Renner, Operations Manager, Danella Construction

Jim Salmon, Vice President, Utilities Relations, Holland Power Services

Richard Stewart, Superintendent, Transmission & Distribution, JBL Electric Inc.

2:30 – 3:00 pm

Bus to Elecnor Hawkeye Headquarters ¼ Mile Away

3:00 – 6:30 pm

Vendor Showcase

5:00 – 6:30 pm

Networking Reception On-site at Vendor Showcase Hosted by 

WEDNESDAY, SEPTEMBER 27, 2017

8:00 – 8:30 am

Continental Breakfast

8:30 – 9:15 am

Accelerating Experience and Knowledge Transfer for the Next Generation of Decision Makers

A generation of essential institutional knowledge is being lost with a retiring generation of craftsmen, foreman, supervisors and managers. Critical decisions that are made during off-normal and crisis events rely heavily on that hard-won knowledge. How can we capture and transfer that knowledge base to the next generation of decision makers? Based on a presentation to the US Department of Energy's Infrastructure Security and Energy Restoration (ISER), we will be exploring the combination of innovative technology and proven psychology to accelerate the experience and decision-making abilities of utility decision makers.

C. Reed Hodgkin, AlphaTRAC, Inc.

Richard Ohlsen, Specialized Planning and Response, LLC

9:15 – 10:00 am

A Logistics Emergency Management Plan: From Off-the-Shelf to Implementable

A review of Toronto Hydro's Logistics Emergency Plan from start to implementation. What challenges stand in the way of creating a functioning logistics emergency program? Toronto Hydro representatives share their experience of piecing together an organization/region-specific approach to logistics management during complex emergency incidents.

Magda Sulzycki, Business Continuity Management Consultant on the Grid Emergency Management Team, Toronto Hydro

Joe Bembridge, Manager, Warehouse Management and Fleet Services, Toronto Hydro

10:00 – 10:30 am

Networking Break

10:30 – 11:30 am

Panel Discussion: Logistics of Mutual Assistance

Logistics is not just inward looking and concerned for your own utility. Everyone is involved in Mutual Assistance and the call to assist can come at any time. Utilities will discuss their preparation, crew composition and equipment requirements, plus tell a few tales of their experiences on the road.

Moderator: Iliana Rentz, Emergency Preparedness Program Manager, Florida Power & Light

Mike Weber, Director of Emergency Response, PSEG

Lou DeBrino, Emergency Preparedness Manager, PSEG Long Island

Ryan Dyer, Crew Support Execution Lead, Duke Energy Carolinas

Abby Dobson, Vice President, Emergency Disaster Services (EDS)

INSTRUCTIONAL METHODS

Case Studies, Panel Discussions and PowerPoint presentations will be used in this event.

REQUIREMENTS FOR SUCCESSFUL COMPLETION

Participants must sign in/out each day and be in attendance for a minimum of four hours to be eligible for any continuing education credit.

IACET CREDITS



EUCI has been accredited as an Authorized Provider by the International Association for Continuing Education and Training (IACET). In obtaining this accreditation, EUCI has demonstrated that it complies with the ANSI/IACET Standard which is recognized internationally as a standard of good practice. As a result of their Authorized Provider status, EUCI is authorized to offer IACET CEUs for its programs that qualify under the ANSI/IACET Standard.

EUCI is authorized by IACET to offer 0.8 CEUs for this conference.

EVENT LOCATION

A room block has been reserved at the Radisson Hotel Hauppauge – Long Island, 110 Vanderbilt Motor Parkway, Brentwood, NY 11717, for the nights of September 25-26, 2017. Room rates are \$129 USD plus \$15 resort fee and applicable tax. Call **1-631-231-1100** for reservations and mention the EUCI event to get the group rate. The cutoff date to receive the group rate is August 27, 2017 but as there are a limited number of rooms available at this rate, the room block may close sooner. ***Please make your reservations early.***

REGISTER 3, SEND THE 4TH FREE

Any organization wishing to send multiple attendees to this event may send 1 FREE for every 3 delegates registered. Please note that all registrations must be made at the same time to qualify.

REGISTRATION
to register [CLICK HERE](#) or

Call: 201 871 0474
fax: 253 663 7224
email: register@pmaconference.com
web: <http://pmaconference.com/>
Mail: POB 2303 Falls Church Va 22042

Please make checks payable to: "PMA"

EVENT LOCATION

A room block has been reserved at the Radisson Hotel Hauppauge – Long Island, 110 Vanderbilt Motor Parkway, Brentwood, NY 11717, for the nights of September 25-26, 2017. Room rates are \$129 USD plus \$15 resort fee and applicable tax. Call **1-631-231-1100** for reservations and mention the EUCI event to get the group rate. The cutoff date to receive the group rate is August 27, 2017 but as there are a limited number of rooms available at this rate, the room block may close sooner.
Please make your reservations early.

PLEASE REGISTER

2017 UTILITY STORM/EMERGENCY RESTORATION LOGISTICS CONFERENCE

SEPTEMBER 26 - 27, 2017: US \$1395
 Early bird on or before September 8, 2017: US \$1195

I'M SORRY I CANNOT ATTEND, BUT PLEASE EMAIL ME A LINK TO THE CONFERENCE PROCEEDINGS FOR US \$295

How did you hear about this event? (direct e-mail, colleague, speaker(s), etc.)

Print Name Job Title

Company

What name do you prefer on your name badge?

Address

City State/Province Zip/Postal Code Country

Phone Email

List any dietary or accessibility needs here

CREDIT CARD INFORMATION

Name on Card Billing Address

Account Number Billing City Billing State

Exp. Date Security Code (last 3 digits on the back of Visa and MC or 4 digits on front of AmEx) Billing Zip Code/Postal Code

OR Enclosed is a check for \$ _____ to cover _____ registrations.

Substitutions & Cancellations

Your registration may be transferred to a member of your organization up to 24 hours in advance of the event. Cancellations must be received on or before August 25, 2017 in order to be refunded and will be subject to a US \$195.00 processing fee per registrant. No refunds will be made after this date. Cancellations received after this date will create a credit of the tuition (less processing fee) good toward any other EUCI event. This credit will be good for six months from the cancellation date. In the event of non-attendance, all registration fees will be forfeited. In case of course cancellation, EUCI's liability is limited to refund of the event registration fee only. For more information regarding administrative policies, such as complaints and refunds, please contact our offices at (201) 871-0474.