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LEADERSHIP TACTICS FOR IDENTIFYING HAZARDS & MITIGATING RISKS

April 2-3, 2020
EUCI Conference Center
Plaza Tower One Conference Center
Denver, CO

RELATED EVENT:

FUNDAMENTALS OF ELECTRICAL SAFETY HAZARDS AND PREVENTION

March 31 – April 1, 2020 | Denver, CO



EUCI is authorized by IACET to offer 1.4 CEUs for the course

OVERVIEW

The electric utility industry has focused on training all workers in the details and proficiency of the skill set. Apprentices become Journeymen, Journeymen become Foremen, Foremen become Supervisors. However, there is little training on leadership and the inherent risks natural to humans. The subject matter in this course provides information that can be recognized later to allow the individual to see patterns that are forming and therefore prevent hazard and risk.

Through this 2-day course, attendees will investigate and assess current safety practices regarding insight and human inherent limitations, as well as determine the efficacy of the current status of job briefings and prepare a strategy for safety differently. They will gain a deeper understanding of how humans think and how to mitigate risk, as well as the model behaviors that are more likely to make a difference in the workplace. This program will explore current "norms" and behaviors for job-briefs and accident investigations in the Electric Utility Industry. It will also cover hazards associated with the job, job briefs and job brief discussions, work procedures involved, special precautions, energy-source controls, and personal protective equipment requirements.

LEARNING OUTCOMES

- Discuss the dangerous drivers of human behavior in the utility industry and identify "blind spots"
- View accident and incident investigations differently, avoiding confirmation bias, and outcome bias
- Contrast suppressing errors with promoting insight and providing pathways to worker engagement
- Review the "Activation Phenomenon" and how to recognize human engagement
- Establish critical events or critical path events and create a job brief environment that produces the best opportunity for insight to these events
- Discuss teaching styles that create engagement (command task, reciprocal arrangement, guided discovery, and problem solving)
- Identify how to make "connections" by asking questions instead of "telling"
- Identify facts of brain physiology and how environment, stress, sleep, workload, and social interaction affect our decisions

WHO SHOULD ATTEND

This workshop will be beneficial for improved leadership skills as a Safety Professional, Manager and Supervisor of Utility crews, and improve safety and communication for foreman, and utility workers.

AGENDA

THURSDAY, APRIL 2, 2020

8:00 – 8:30 am

Registration and Continental Breakfast

8:30 – 9:30 am

Job Brief Scenario Exercise

- Understanding OSHA 1926.952b
 - o Hazards associated with the job
 - o Work procedures involved
 - o Special precautions
 - o Energy-source controls
 - o Personal protective equipment requirements
- Create Job Brief Scenario Using and Abiding OSHA Requirements

9:30 – 10:30 am

Job Brief Examples in Linework

- OSHA Document Requirements for Linework Job Briefs (Video of Briefs)
- NFPA 70 Documents
 - o Engagement
 - o Crew relationship roles
 - o Effects of rumination, aggravation, and contempt
- Fundamentals of Attribution Error in Electric Utility Industry
- Mind Mapping Exercise
- Leadership
 - o Command
 - o Task
 - o Reciprocal
 - o Guided discovery
 - o Problem solving

10:30 am – 12:00 pm

The Brain and Heuristic Traps

- Priming and Anchoring
- The Renshaw Cow
- Einstein: Hollow Mask Illusion
- Inattentional Blindness

12:00 – 1:00 pm

Group Luncheon

1:00 – 4:00 pm

Accident Investigations (Group Exercise)

- Review Incident with Injury or Fatality
- Report Findings
 - o What is the cause and lesson learned?
 - o Does the investigation identify “cause” of behavior, complacency, or loss of concentration?

4:00 – 5:00 pm

Review

AGENDA

FRIDAY, APRIL 3, 2020

- | | |
|----------------------------|--|
| 7:30 – 8:00 am | Continental Breakfast |
| 8:30 – 10:30 am | Practical Drift, Critical Path, and Activation Phenomenon <ul style="list-style-type: none">• Practical drift• Critical path• Activation phenomenon<ul style="list-style-type: none">o What to know and when to know ito Speaking upo Mind mappingo Engagemento Questions vs. "Telling" |
| 10:30 am – 12:00 pm | Role Play Engagement Exercises <ul style="list-style-type: none">• Connecting, engaging, and confi ming |
| 12:00 – 1:00 pm | Group Luncheon |
| 1:00 – 2:00 pm | Review of Day 1 Job Brief Exercise |
| 2:00 – 4:00 pm | Creating Engagement Job Brief Exercises |

INSTRUCTOR



Bill Martin

Northline Utilities / Northeast Live Line

Bill has over 40 years in the electric utility business, including positions as Safety Director, Area Manager, Line Mechanic Hot Stick/Foreman, and Certified tility Safety Professional. He has had success in steering cultures from the front end instead of reacting to the consequences of the back end, which he centers on providing strategies to achieve better results through better understanding of what drives our decisions.

INSTRUCTIONAL METHODS

PowerPoint presentations, interactive group exercise, and group discussion will be used during this course.

REQUIREMENTS FOR SUCCESSFUL COMPLETION

Participants must sign in/out each day and be in attendance for a minimum of four hours to be eligible for any continuing education credit.

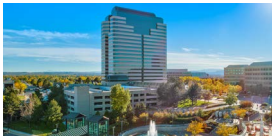
IACET CREDITS



EUCI has been accredited as an Authorized Provider by the International Association for Continuing Education and Training (IACET). In obtaining this accreditation, EUCI has demonstrated that it complies with the ANSI/IACET Standard which is recognized internationally as a standard of good practice. As a result of their Authorized Provider status, EUCI is authorized to offer IACET CEUs for its programs that qualify under the ANSI/IACET Standard.

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EVENT LOCATION



Plaza Tower One Conference Center

6400 S Fiddlers Green Cir. Greenwood Village, CO 80111

The EUCI conference center is conveniently located adjacent to the Arapahoe at Village Center Light Rail Station, allowing easy access to and from DIA, Downtown, and Local Area Attractions. EUCI will validate parking at the Plaza Tower One Conference Center.

NEARBY HOTELS

Each of these hotels offers a complimentary shuttle to and from the EUCI conference center.

Hyatt Regency Denver Tech (2.8 miles away)

7800 E. Tufts Ave. Denver, CO 80237
303-779-1234

Special EUCI Room Rate: \$179.00 or lowest available rate

To access EUCI room rate visit

denvertechcenter.regency.hyatt.com

Click "Book Now", then click "Special Rates",

Click "Corporate or Group Code" and enter **CR102338**

You may also call central reservation at **1-800-233-1234** and give them the corporate code of **CR102338**

Springhill Suites DTC (0.3 miles away)

7900 East Peakview Ave., Greenwood Village, CO 80111
303-721-3321

Wingate by Wyndham (0.3 miles away)

8000 E. Peakview Ave., Greenwood Village, CO 80111
303-626-2641

Hyatt Place DTC (2.1 miles away)

8300 E. Crescent Pkwy, Greenwood Village, CO 80111
303-804-7000

Denver Marriott Tech Center (3.1 miles away)

4900 S. Syracuse St., Denver, CO 80237
303-779-1100

REGISTER 3, SEND THE 4TH FREE

Any organization wishing to send multiple attendees to this conference may send 1 FREE for every 3 delegates registered. Please note that all registrations must be made at the same time to qualify.

To Register Click Here, or

Mail Directly To:

PMA Conference Management
PO Box 2303
Falls Church VA 22042
201 871 0474
Fax 253 663 7224
register@pmaconference.com

EVENT LOCATION

Plaza Tower One Conference Center

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See nearby hotels on page 5

PLEASE SELECT

BUNDLE PRICE: FUNDAMENTALS OF ELECTRICAL SAFETY HAZARDS AND PREVENTION AND LEADERSHIP TACTICS FOR IDENTIFYING HAZARDS & MITIGATING RISKS COURSES
MARCH 31 – APRIL 3, 2020: US \$2495
EARLY BIRD on or before MARCH 13, 2020: US \$2295

LEADERSHIP TACTICS FOR IDENTIFYING HAZARDS & MITIGATING RISKS COURSE ONLY
APRIL 2-3, 2020: US \$1495
EARLY BIRD on or before MARCH 13, 2020: US \$1295

ENERGIZE WEEKLY

Energize Weekly is EUCI's free weekly newsletter, delivered to your inbox every Wednesday. We provide you with the latest industry news as well as in-depth analysis from our own team of experts. Subscribers also receive free downloadable presentations from our past events.

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How did you hear about this event? (direct e-mail, colleague, speaker(s), etc.)

Print Name

Job Title

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What name do you prefer on your name badge?

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Zip/Postal Code

Country

Phone

Email

List any dietary or accessibility needs here

CREDIT CARD INFORMATION

Name on Card

Billing Address

Account Number

Billing City

Billing State

Exp. Date

Security Code (last 3 digits on the back of Visa and MC or 4 digits on front of AmEx)

Billing Zip Code/Postal Code

OR Enclosed is a check for \$ _____ to cover _____ registrations.

Substitutions & Cancellations

Your registration may be transferred to a member of your organization up to 24 hours in advance of the event. Cancellations must be received on or before March 27, 2020 in order to be refunded and will be subject to a US \$195.00 processing fee per registrant. No refunds will be made after this date. Cancellations received after this date will create a credit of the tuition (less processing fee) good toward any other EUCI event. This credit will be good for six months from the cancellation date. In the event of non-attendance, all registration fees will be forfeited. In case of course cancellation, EUCI's liability is limited to refund of the event registration fee only. For more information regarding administrative policies, such as complaints and refunds, please contact our offices

EUCI reserves the right to alter this program without prior notice.

