

OPTIMIZING YOUR CREW DYNAMICS: IDENTIFYING SAFETY HAZARDS AND MITIGATING RISKS

February 22-23, 2021
Online | Central Time



“Recognizing that all of us see the same hazards and risks differently was interesting and understanding how we can address those differences to reduce the risk of injury was very insightful.”

Director of Safety, Southern California Edison

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Through this course, attendees will investigate and assess current safety practices regarding insight and human inherent limitations, as well as determine the efficacy of the current status of job briefings and prepare a strategy for safety differently. They will gain a deeper understanding of how humans think and how to mitigate risk, as well as the model behaviors that are more likely to make a difference in the workplace. This program will explore current “norms” and behaviors for job-briefs and accident investigations in the Electric Utility Industry. It will also cover hazards associated with the job, job briefs and job brief discussions, work procedures involved, special precautions, energy-source controls, and personal protective equipment requirements.

LEARNING OUTCOMES

- Discuss the dangerous drivers of human behavior in the utility industry and identify “blind spots”
- View accident and incident investigations differently, avoiding confirmation bias, and outcome bias
- Contrast suppressing errors with promoting insight and providing pathways to worker engagement
- Review the “Activation Phenomenon” and how to recognize human engagement
- Establish critical events or critical path events and create a job brief environment that produces the best opportunity for insight
- Identify teaching styles that create engagement (command task, reciprocal arrangement, guided discovery, and problem solving)
- Assess how to make “connections” by asking questions instead of “telling”

INSTRUCTOR

Bill Martin, Northline Utilities / Northeast Live Line



EUCI is authorized by IACET to offer 0.9 CEUs for the course

To Register Click Here, or

Mail Directly To:

PMA Conference Management
405 Highview Rd
Englewood NJ 07631
201 871 0474
Fax 253 663 7224
register@pmaconference.com

ONLINE DELIVERY & PARTICIPATION DETAILS

EUCI will use Microsoft Teams to facilitate participation in the upcoming event. Attendees do not need to have an existing Teams account to participate in the broadcast. The course will play in attendee's browser. When attendees sign on, their microphones are typically muted. Attendees should keep their mic muted until such time as it's needed to ask a question. During the event, participants will have the option of using a microphone to speak with the room and ask questions, or type in any questions via the chat window and our online administrator will relay your question to the instructor.

- Each attendee will receive an event invitation by e-mail, which will include one link to sign on for each half-day of the event (i.e., three links for a 1 ½ day event). The appropriate link must be used to join each half-day event segment at the appropriate time.
- The remote meeting connection will open approximately 30 minutes before the start of the course. We encourage attendees to connect as early as possible in case of unforeseen problems.

OPTIMIZING YOUR CREW DYNAMICS: IDENTIFYING SAFETY HAZARDS AND MITIGATING RISKS ONLINE COURSE
FEBRUARY 22-23, 2021: US \$1,195 (Single Connection)

PACK OF 5 CONNECTIONS: US \$ 4,780 (20% Discount)

PACK OF 10 CONNECTIONS: US \$8,365 (30% Discount)

PACK OF 20 CONNECTIONS: US \$14,340 (40% Discount)

Recording: Each event is recorded, and will be available for three business days. For registrants only.

How did you hear about this event? (direct e-mail, colleague, speaker(s), etc.)

Print Name

Job Title

Company

Address

City

State/Province

Zip/Postal Code

Country

Phone

Email

CREDIT CARD INFORMATION

Name on Card

Billing Address

Account Number

Billing City

Billing State

Exp. Date

Security Code (last 3 digits on the back of Visa and MC or 4 digits on front of AmEx)

Billing Zip Code/Postal Code

OR Enclosed is a check for \$ _____ to cover _____ registrations.

Substitutions & Cancellations

Your registration may be transferred to a member of your organization up to 24 hours in advance of the event. Cancellations must be received on or before January 22, 2021 in order to be refunded and will be subject to a US \$195.00 processing fee per registrant. No refunds will be made after this date. Cancellations received after this date will create a credit of the tuition (less processing fee) good toward any other EUCI event. This credit will be good for six months from the cancellation date. In the event of non-attendance, all registration fees will be forfeited. In case of course cancellation, EUCI's liability is limited to refund of the event registration fee only. For more information regarding administrative policies, such as complaints and refunds, please contact our offices

EUCI reserves the right to alter this program without prior notice.

